



Part of the aim at Telavanti Pty Ltd is to provide a quality service at a reasonable price to all our users.

The Acceptable Use Policy has been implemented to ensure that each subscriber's use of the Service:

1. Meets legal requirements;
2. does not unreasonably interfere with other subscribers;
3. and does not unreasonably impact on our ability to provide the Service.

It's about being giving everybody a fair crack at it and hope you understand and operate accordingly.

Legal translations

For legal clarification, we have tried to simplify things and in this document, the following words have these meanings:

you means a subscriber to the Telavanti Pty Ltd Service, or any person who accesses the Telavanti Pty Ltd Service using the subscriber's access details;

Policy means this document, as may be amended by Telavanti Pty Ltd from time to time on 14 days notice;

Telavanti Pty Ltd Service means a service provided by Telavanti Pty Ltd, together with associated services and customer support.

When does this Policy come into effect?

It applies immediately if you are a new subscriber to the Service. If any changes are made to this Telavanti Pty Ltd policy, these changes come into effect 14 days after the revised policy is posted on Telavanti Pty Ltd's website.

Illegal and infringing use

You must not use the Service to breach any applicable criminal laws or to infringe on the rights of a third party. This includes, without limitation:

1. fraudulent, deceptive or illegal activity;
2. infringement of copyright, trademarks or other intellectual property rights;
3. infringement of laws relating to censorship and classification of material;
4. using the Service to create, forward or distribute defamatory statements.



Inappropriate use of resources

Some of our plans are designed for domestic use and others for commercial use. We believe that it is Unreasonable Use for domestic plans to be used by businesses whose activities include heavy incoming or outgoing telephone traffic.

Commercial use includes the following activities:

1. running a telemarketing business or call centre;
2. re-supplying or reselling the service; or
3. other similar activities.

We consider the use of a service to be unreasonable if you make or receive calls on our Network other than for your own personal use. We may give or withhold our consent, or make our consent subject to conditions, at our discretion.

We consider your use of Telavanti Pty Ltd to be Unreasonable Use if your use of Telavanti Pty Ltd is considered fraudulent by Telavanti Pty Ltd or to adversely affect the Telavanti Pty Ltd Network or another customer's use of, or access to, a Telavanti Pty Ltd Service or Network.

Among other things, "fraudulent" use includes resupplying a Telavanti Pty Ltd Service without Telavanti Pty Ltd's consent so that a third party may access or use Telavanti Pty Ltd Services or take advantage of Telavanti Pty Ltd free calls.

In addition, where we consider your use of Telavanti Pty Ltd free calls to be Unreasonable Use or that your use does not comply with the terms and conditions of the Service, then we may suspend your access to that or any other promotion or offer immediately, without notice to you. We consider unreasonable home use to be 300 local and/or national calls per month, as in our opinion this could be construed as a business service.

What happens if you breach this Policy?

If Telavanti Pty Ltd believes on reasonable grounds that you have breached this Policy, Telavanti Pty Ltd may (but is not obliged to) take one or more of the following steps:

1. suspend your access to the Service indefinitely or for a specific period;
2. terminate your access to the Service and refuse to provide the Service to you or your associates in the future;